## Sådan booker du fly på de anbefalede afgange mellem København og Sarajevo

- 1. Åbn din internetbrowser og gå til <u>www.lot.com</u>
- 2. Vælg "Round-trip flight" from Copenhagen to Sarajevo
- Hvis du skal med på juni-turen med Marianne vælger du Departure 24. Jun, Return 01 July. Hvis du skal med på juli-turen med Karina Bundgaard vælger du Departure 8. July, Return 15 July. Hvis du bestiller billet til mere end 1 person, vælger du antal passegerer ved "Cabin class and passengers". Klik Search.

| Book     Manage booking     Check-in     Flight Status     Explore     Journey     He       Flight     Hotel     Car rental     Transfer     Activitie       Round-trip flight     One-way flight     Multi-city     Multi-city     Sarajeyo (SU)     Y     Departure     Return     Cabin class and pass     Searajeyo (SU)     Sarajeyo (SU)     Y     24 lun ×     01 lul ×     Economy Lpass ×     Searajeyo (SU)  | Log in 🛞      | Denmark (DKK) 🗸 | Der            | iles & More | lients $\lor$ M | For corporate c |                |                 | <b>-</b>      | l ø j              |
|--|---------------|-----------------|----------------|-------------|-----------------|-----------------|----------------|-----------------|---------------|--------------------|
| Flight     Hotel     Car rental     Transfer     Activitie       Round-trip flight     One-way flight     Multi-city     Image: Standard Standar | ey Help Cente | Explore Journey | Explo          |             | atus            | Flight St       | Check-in       | booking         | Manage        | look               |
| Round-trip flight     One-way flight     Multi-city       From     To     Departure     Return     Cabin class and pass       Copenhagen (CPH)     X     Sarajevo (SU)     X     24 lun X     01 lul X     Economy 1 pass X  | Activities    | A               | Transfer       |             | r rental        | Ca              | Hotel          |                 | Flight        |                    |
| Copenhagen (CPH) Sarajevo (SII) 24 Jun X 01 Jul X Economy 1 pass X 3ed   | Soarch        | lass and pass   | Cabin class ar | Return      | Departure       |                 | city<br>To     | ny flight Multi | flight One-wa | Round-trip<br>From |
|  | Search        | my, 1 pass∨     | Economy, 1     | 01 Jul 🗸    | 24 Jun 🗸        | ~               | Sarajevo (SJJ) | ~ +             | hagen (CPH)   | Copen              |

4. Som Departure flight vælger du afgangen, der flyver fra CPH kl. 07.00 og lander i SJJ kl. 12.30, tager 5.30 timer og flyver via WAW (Warszawa).

| Select y            | our flights                 |                        |                                       |                               |                               |                             |                             |   |
|---------------------|-----------------------------|------------------------|---------------------------------------|-------------------------------|-------------------------------|-----------------------------|-----------------------------|---|
|                     |                             | Depart                 | ure flight Cop                        | enhagen (CPH                  | ) $\longrightarrow$ Sara      | ajevo (SJJ)                 |                             |   |
| ÷                   | Wed 21.06<br><b>763</b> DKK | Thu 22.06<br>1 098 DKK | Fri 23.06<br><b>838</b> DKK           | Sat 24.06<br><b>1 098</b> DKK | Sun 25.06<br><b>7 478</b> DKK | Mon 26.06<br><b>763</b> DKK | Tue 27.06<br><b>948</b> DKK | → |
| Saturd              | ay, 24 June 2023            |                        |                                       |                               |                               |                             |                             |   |
|                     | LIGHTS                      |                        |                                       |                               |                               |                             |                             |   |
|                     |                             |                        |                                       |                               |                               |                             |                             |   |
|                     |                             |                        | ECONOMY                               |                               | LOT Premiu                    | ım                          | BUSINESS                    |   |
|                     |                             | _                      | ECONOMY                               |                               | LOT Premiu                    | um<br>Class                 | BUSINESS                    | × |
| срн<br><b>07:00</b> | 05:30 h<br>WAW              | sIJ<br>→ 12:30         | ECONOMY<br>TI<br>Snacks & beverages H | and baggage [1 x 8 kg)        | LOT Premit<br>LOT Economy     | um<br>Class                 | BUSINESS                    | × |

5. Herefter vælger du billettypen. Med "Economy Saver" har du kun 8 kg håndbagage. Med "Economy Standard" har du 8 kg håndbagage og 23 kg indtjekket bagage.



6. Scroll ned og vælg dit Return Flight. Vælg afgangen kl. 13.10 fra SSJ med ankomst i CPH 18.55 via WAW og en rejsetid på 05.45 timer.

|              |                |           | ECONOMY            |
|--------------|----------------|-----------|--------------------|
| SII          |                | СРН       | LOT Economy from   |
| 13:10        | 05:45 h<br>WAW | <br>18:55 | 1 228 DKK          |
| <b>LO578</b> | (J) LO461      | DETAILS > | Select your fare 🗸 |

7. Vælg billettypen. Klik herefter på den røde Continue-knap øverst i højre hjørne.

Udfyld dine persondata for dig og eventuelle medrejsende. Det er meget VIGTIGT, at du indtaster navnene præcist som de står i passet.
 Hvis du har et medlemsnummer, kan du klikke på "Add card number and earn miles..."
 Under Contact Data kan du klikke på "I want to pass my data...", hvis du vil have sendt en sikkerhedskopi af din booking til en betroet person, fx din rejsepartner.
 Dobbelttjek dine data, når du er færdig med at udfylde. Hvis du bruger autoudfyldning, kan den have rettet dit navn.

Enter passenger data

## 1st person: Adult over 16 years old

I want to pass my data to 3rd person in case of emergency ?

Please enter name and surname according to the identification document which will be presented at the airport. Do not use accents or symbols.

| TITLE *<br>Select       | ~                              | FIRST & MIDDLE NAME *<br>Enter your name/name | s                  | Μ   | fandatory fields are marked with (*) |
|-------------------------|--------------------------------|---|--------------------|-----|--------------------------------------|
| SURNAME *<br>Enter your | surname/su                     | ırnames                                       |                    |     |                                      |
| Add card                | number and e<br>equires specia | earn miles in loyalty program                 | 9                  |     |                                      |
| Contact                 | Data                           |   |                    |     |                                      |
| E-MAIL *<br>Enter your  | email                          |   |                    | ? N | fandatory fields are marked with (*) |
| COUNTRY C               | CODE *                         | ~   | TELEPHONE NUMBER * | 0   |                                      |

9. Tag stilling til, om du vil have rejseforsikring med din flybillet. Mange gange har du allerede en rejseforsikring gennem dit almindelige forsikringsselskab. Man må ikke være dobbeltforsikret. Hvis ikke du allerede har en rejseforsikring, kan du også købe den gennem fx Gouda, Gjensidige eller dit eget forsikringsselskab. Hvis du IKKE vil have forsikring med, lader du være med at trykke "add". Hvis du vil have CHUBBS forsikring, trykker du Add.

| Ĵ<br>All in | Fravel insurance<br>surance products purchased since 26.03.2021 cov | er you in case of Covid-19 infection*                     |   | 3 |
|-------------|---|---|---|---|
| *           | please refer to Policy wording for full details                     | s of the coverage   | From<br><b>47 DKK</b><br>per person per day of travel |   |
|             | Benefit   | Sum insured   | Cancellation insurance                                |   |
|             | Trip cancellation   | Flight costs plus up to DKK 3.750 for unused travel costs | •   |   |
|             | Price for all p   | assengers with the same booking (including TAX)           | 377 дкк   |   |
|             |   |   | Add   |   |

10. Klik i felt nr. 1, 2 og 4. Disse felter er obligatoriske felter om accept af vilkår og databehandling. Felt nr 3 er tilmelding til nyhedsbrev, så det behøver du ikke klikke af.

| • I confirm I have read and understood the below  |
|---|
| statements and am eligible to purchase this product.  |
| Policy Wording,   |
| I declare that I am at age 18 and that all persons to be  |
| insured are under 65 years of age. According to the   |
| General Terms and Conditions of Insurance, coverage for   |
| persons over 65 years of age does not apply.  |
| I and all passengers on this booking are resident in  |
| Denmark and we are currently based in Denmark.  |
| I acknowledge the product does not cover pre-existing   |
| medical conditions and the product includes certain limits,   |
| conditions, exclusions and excesses documented in the   |
| Policy Wording.   |
| I have read, understood and accept the IPID for the   |
| corresponding insurance, the Policy Wording including   |
| the general contract information and the instructions of  |
| the right of revocation.  |
| We use personal information which you supply to us for  |
| underwriting, policy administration, claims management  |
| and other insurance purposes, as further described in our   |
| Master Privacy Policy   |
| Underwriten by Chubb European Group SE  |
|   |
| I hereby give consent for my personal data to be processed by LOT Polish Airlines for the purposes of sending to the following email address by electronic communication information about promotions, new products and services. |
| I was informed about my right to withdraw marketing consent at any time by contacting LOT Polish Airlines by email: newsletter@lot.pl.<br>Excerpt from clause   |
| I wish to receive messages from PLL LOT at the provided email address concerning products and services offered by LOT's partners in relation to my trips. 📀   |
| I have read and I accept Fare Conditions (change/refund policy in particular), Terms of Use, Privacy Policy and Terms and Conditions of Transportation (Excerpt from clause) *  |

- 11. Til højre kan du se din kurv og tjekke rejsetiderne efter. Så klikker du "Continue". Et pop-op vindue beder dig tjekke dine persondetaljer. Tjek dette og tryk Confirm.
- 12. Nu har du mulighed for at vælge sæder. Nogle sæder er gratis at vælge med det samme. Andre koster ekstra, fx hvis der er ekstra benplads. Du behøver ikke vælge sæde endnu. Nedenfor er der mulighed for at tilkøbe ekstra services. Der er allerede et måltid inkluderet.

## Seat Selection

|                           |  | YOUR DEPAR                   | YOUR DEPARTURE FLIGHT $CPH \longrightarrow SJJ$ |      |          | YOUR RET<br>SJJ — |       |                     |     | TURN FLIGHT<br>→ CPH |  |
|---------------------------|--|------------------------------|---|------|----------|-------------------|-------|---------------------|-----|----------------------|--|
|                           |  | $CPH  \longrightarrow  WAW$  | WAW   | (    | 112      |                   | SII - | → W                 | /AW | $WAW \to$            |  |
| Juliemari                 | el Yolandha Jespersen  | MAKE YOUR<br>SELECTION BELOW | Se  | lect |          |                   |       | Select              |     | Select               |  |
| Select s                  | eat for Juliemariel Yola   | ndha Jespersen on CPH ·      | - WAW rout                                      | te   |          |                   |       |                     |     |                      |  |
| Filter se                 | ats  |                              | 2   |      | di.      |                   |       | 2                   |     |                      |  |
| Exit                      | row seat   |                              | 3   |      | d.       |                   |       | 3                   |     |                      |  |
| Seat                      | with facilities for handicar   | oped                         | 4   | ٠    |          |                   |       | 4                   |     |                      |  |
| or in                     | capacitated passengers   |                              | 5   |      |          |                   |       | 5                   |     |                      |  |
| Seats in th               | e exit row are available for Eng                                       | glish or                     | 6   |      | <u>a</u> |                   |       | 6                   |     |                      |  |
| Polish spe<br>requiring a | aking passengers Passengers<br>assistance, with reduced mobili         | ty,                          | 7   |      |          |                   |       | 7                   |     |                      |  |
| traveling v               | vith children with pets cannot b<br>exit row seats.                    | NE                           | 8   |      |          |                   |       | 8                   |     |                      |  |
| seated in                 |  |                              |   |      |          |                   |       | 9                   |     |                      |  |
| seated in                 |  |                              |   |      |          |                   |       |                     |     |                      |  |
| seated in                 | Filtered seats   |                              | 10  |      | 1        | 10                | 1 1   | 10                  |     |                      |  |
| seated in                 | Filtered seats<br>Assigned seat  |                              | 10  |      | <b>.</b> |                   |       | 10                  |     |                      |  |
| seated in                 | Filtered seats<br>Assigned seat<br>Not available seat                  |                              | 10<br>11<br>←                                   |      | e<br>e   |                   |       | 10<br>11<br>→       |     |                      |  |
| seated in                 | Filtered seats<br>Assigned seat<br>Not available seat<br>Occupied seat |                              | 10<br>11<br><del>(</del><br>12                  | •    | 4<br>4   | 10<br>10          |       | 10<br>11<br>→<br>12 |     |                      |  |

Are you a window flyer or aisle seater? Everyone has their favourite seat. Don't wait. Book it today!

- 13. Nederst klikker du igen på "I confirm I have read and understood the below". Klik Continue.
- 14. Vælg om du til tilkøbe CO2-kompensation.

| ¢ | CO2 offset   | *Selecting one of the options is mandatory |
|---|--|--|
|   | Together we can minimize the effects of CO2 emissions on the environment.         Offsetting is one way to help secure a healthy planet for the future generations. #destinationECO project is non-profit - so your money will go to eco-friendly accredited projects, making a difference_Learn more         Please select one of the following options*: •         •         •       I wish to pay CO2 compensation for single passenger - cost: 37 DKK.         •       I wish to pay other amount (not lower than 37 DKK)         •       Enter quantity         •       JKK.         •       MK         •       No thanks | Destination                                |
|   | Total cost of CO2 compensation: + 0 DKK  | Note that CO2 donation is non-refundable.  |

15. Indtast dine betalingsoplysninger. Vær obs på, at hvis du har rejseforsikring gennem dit Mastercard, skal du købe billetten med Mastercard.

|                                     | OF CARD 1 | RANSACTION               | S FROM 01/01,            | /2021             |  | Mandatory fields are marke   |
|-------------------------------------|-----------|--------------------------|--------------------------|-------------------|--|--|
| Pay by debit/credit<br>card         | Pay with  | <b>ayPal</b><br>h PayPal | Pay with                 | Pay<br>Google Pay | Pay with Trustly   |  |
| CARD NUMBER *<br>Enter card number  |           |                          |                          |                   | Accepted cards:  | UATP   |
| cvc/cvv *                           | 0         | DATE OF EX<br>Month      | PIRY*                    | ar 🗸              | NOTE: when using your debit<br>make sure you have your onlir<br>enabled. You can activate ther<br>banking or mobile app. | card as a form of payment,<br>he card payment options<br>n in your bank's online |
| CARDHOLDER NAME *<br>Name on card   |           |                          |                          |                   |  |  |
| STREET NAME *<br>Cardholder address |           |                          |                          |                   |  |  |
| CITY *<br>e.g. Warsaw               |           |                          | ZIP/POSTAL<br>e.g. 00-00 | L CODE *<br>10    | Payment secured by:  |  |
| COUNTRY *<br>Denmark                |           |                          |                          | ~                 |  | DSS  |

16. Tjek dato, tid og sted en sidste gang og klik "Confirm & Pay".



17. Tjek din mail og se, at du har fået en bekræftelsesmail med bookingnummer. Tjek igen dit navn og dine rejsetider. Er der fejl, skal du kontakte flyselskabet og få det rettet inden 24 timer.